CARE620/CARE820

Amplified Big Button Cordless Phone

USER GUIDE

Keep this user guide for future reference. Always retain your proof of purchase in case of warranty service.

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Need Help?

If you need assistance setting up or using your Oricom product now or in the future, call Oricom Support.

Australia	02 4574 8888 www.oricom.com.au Mon-Fri 8am – 6pm AEST
New Zealand	0800 67 42 66 Mon-Fri 10am – 8pm NZST

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Important Safety Instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury, including the following:

1) Read and understand all the instructions.
2) Follow all warnings and instructions marked on the product.
3) Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4) Do not use this product near water (for example, near a bath tub, kitchen sink, swimming pool).
5) Do not expose the telephone to direct sunlight or extreme cold environment.
6) Do not put the telephone close to heating sources such as radiators, cookers, etc.
7) Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
8) Unplug this product from the wall outlet and refer servicing to qualified service provider under the following conditions:
   - When the power supply cord or plug is damaged or frayed.
   - If the product does not operate normally by following the operating instructions.
   - If the product has been dropped and the cabinet has been damaged.
   - If the product exhibits a distinct change in performance.
9) Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
10) Do not use the telephone to report a gas leak in the vicinity of the leak.
11) Use only the supplied NiMH (Nickel Metal Hydride) batteries. The operation periods for the handsets are only applicable with the default battery capacities
12) The use of other battery types or non-rechargeable batteries/primary cells can be dangerous. These may cause interference and/or unit damage. The manufacturer will not be held liable for damage arising from such non-compliance.

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13) Do not use third party charging bays. The batteries may be damaged.
14) Please note the correct polarity while inserting the batteries.
15) Do not immerse batteries in water, do not place in fire.

IMPORTANT NOTICE

Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Spark has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Spark, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Spark's network services.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Spark Customers.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

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Important: This equipment may not provide for the effective hand-over of a call to another device connected to the same line. The recall facility of this product may not always operate correctly on some parts of the Spark network or on some PABXs available on the market. If this is the case then 'recall' can be activated by 'flashing' the switch-hook or repeat use of the recall button. RECALL PROBLEMS WITH THIS PRODUCT ARE NOT TO BE REPORTED TO THE SPARK FAULTS SERVICE.

All persons using this device for recording telephone conversations shall comply with New Zealand law. This requires that at least one party to the conversation is to be aware that it is being recorded. In addition, the Principles enumerated in the Privacy Act 1993 shall be complied with in respect to the nature of the personal information collected, the purpose for its collection, how it is used and what is disclosed to any other party.

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Package contents:

The package contains the following:

Oricom CARE620-1/CARE820-1 Pack Contents
- 1 x Cordless Handset
- 1 x Base
- 1 x Line Cord
- 1 x AC Power Adaptor
- 2 x AAA NiMH Batteries
- 1 x User Guide

Oricom CARE620HS Pack Contents
- 1 x Additional Handset
- 1 x Charging Base Station

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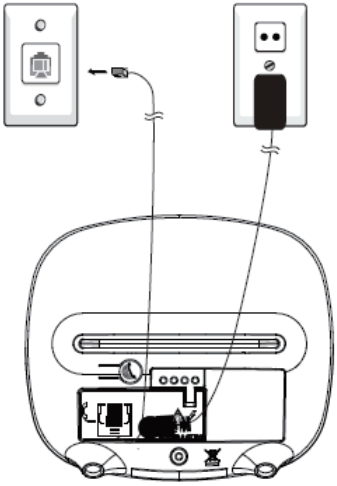
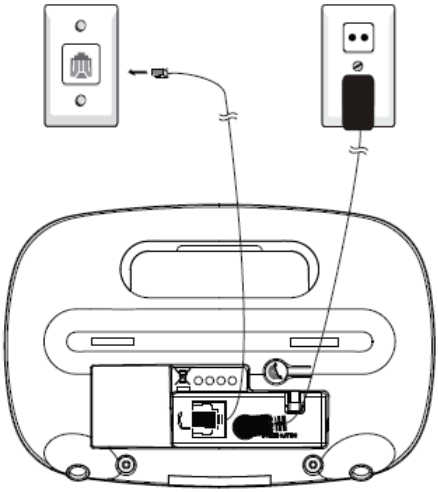
INSTALLING YOUR PHONE

Connecting the base station

1) Plug the power supply & line cord into the base station.
2) Plug the power supply & line cord into the mains socket.
3) Always use the cables provided in the box.



Oricom CARE620-1



Oricom CARE820-1

Installing and charging the batteries

1) Slide off the battery compartment cover to remove it.
2) Place the 2 batteries as indicated. Respect polarity.
3) Slide the battery compartment cover back.
4) Place handset on base and charge batteries for 16 hours for the first charge. A beep indicates that the handset is properly placed on the base or charger.

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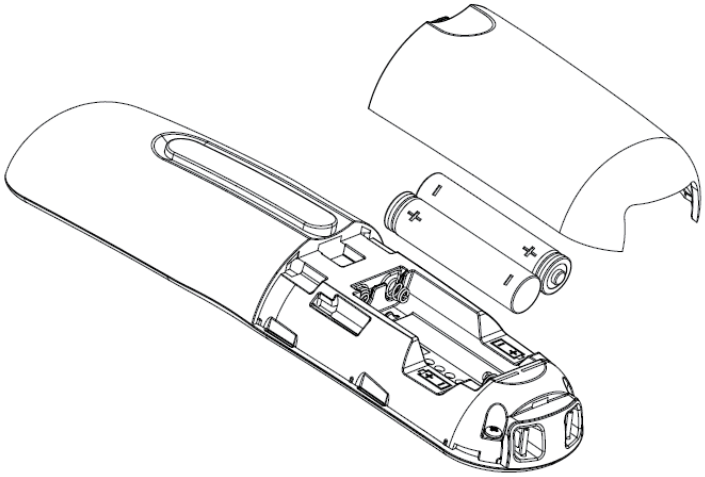
Please note:

1. Use only the power adaptor provided for the base station.
2. Use only NiMH rechargeable batteries.
3. If the handset will not be used for a long time, disconnect and remove the batteries to prevent possible leakage.



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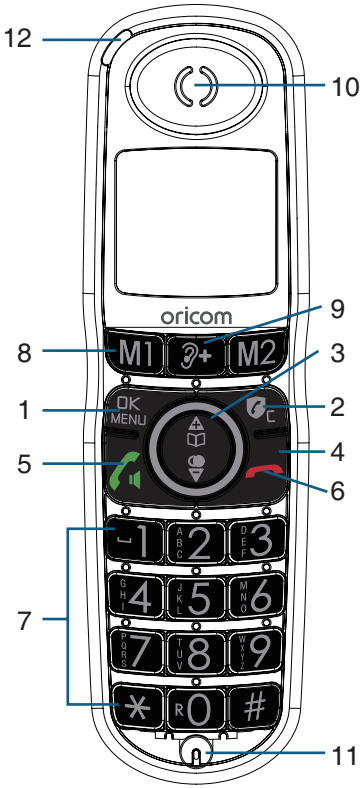
GETTING TO KNOW YOUR PHONE

Overview of the Handset



1. **MENU/OK**
   In standby mode: Press to access the main menu
   In sub-menu mode: Press to confirm the selection
   During a call: Press to access Intercom/ Phonebook/ Redial List/ Call List
2. **SMART CALL BLOCK/CLEAR/BACK**
   In main menu mode: Press to select the Call Block Setting menu
   In ringing mode: Press to block incoming call* if **BLOCK SET**. is set to ON.
   In sub-menu mode: Press to go back to previous menu.
   In editing / predialing mode: Press to clear a character / digit. Press and hold to delete all characters / digits.
3. **UP**
   In standby mode: Press to access the phonebook
   In menu mode: Press to scroll up the menu items
   In Phonebook list / Redial list / Call List: Press to scroll up the list
   During a call: Press to increase the volume
   In editing mode: Press to move the cursor one character to the left.

4. DOWN

In standby mode: Press to access the redial list

In menu mode: Press to scroll down the menu items

In Phonebook list / Redial list / Call List: Press to scroll down the list

During a call: Press to decrease the volume

In editing mode: Press to move the cursor one character to the right.

5. TALK ON/SPEAKER

In standby / predialing mode : Press to make a call

In Redial list / Call List / Phonebook entry: Press to make a call to the selected entry in the list

During ringing: Press to answer a call

During a call: Press to switch to speaker mode

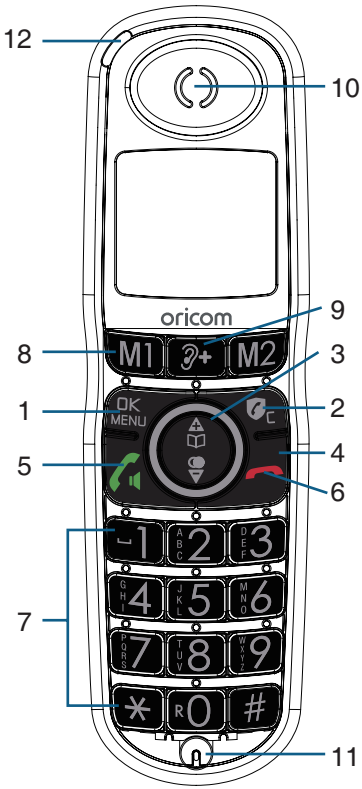
6. TALK OFF

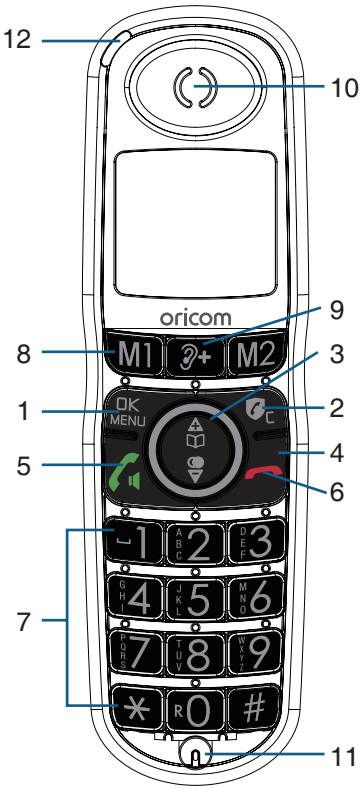
During a call: Press to end a call and go back to standby screen

In menu / editing mode: Press to go back to standby screen

In standby mode: Press and hold to power off the handset

During call blocking: Press to unsave the incoming call to Call Block list*





7. ALPHANUMERIC KEYPAD, * (STAR), # (HASH)

Press to insert a digit / character / * / #

1, 2, 3, key in standby mode: Press and hold to dial pre-recorded number stored in DIRECT MEM.

0 key in predialling mode / during a call: Press and hold to insert flash

* key in standby mode: Press and hold to intercom other handset(s)

key in predialling mode / during a call: Press and hold to insert pause

* key during a call: Press and hold to start conference call(in intercom mode)

8. M1, M2

In standby mode /During a call: Press to dial pre-recorded number stored in DIRECT MEM.

9. AUDIO BOOST

During a call: Press to audio boost on/ off (inactive in speakerphone mode)

10. EARPIECE

11. MICROPHONE

12. HANDSET LED

During charging: On

In ringing mode / Paging mode: Flashing quickly

(for CARE820) When new voice mail: Flash slowly

(for CARE820) When new voice mail or new voice message (TAM): Flash slowly

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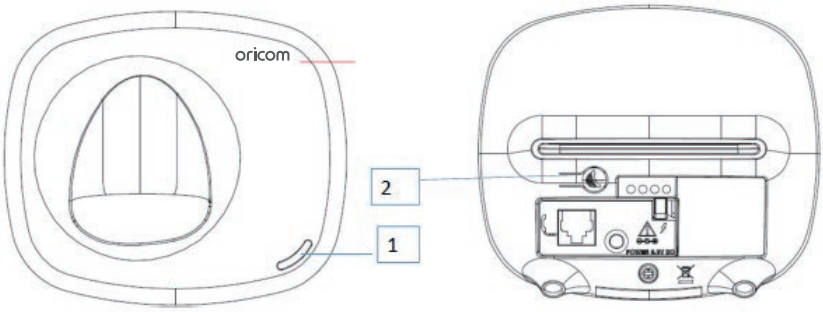
Oricom CARE620-1 Base Station Overview



1. IN USE LED- BLUE LIGHT

Light is steady when in talk mode.

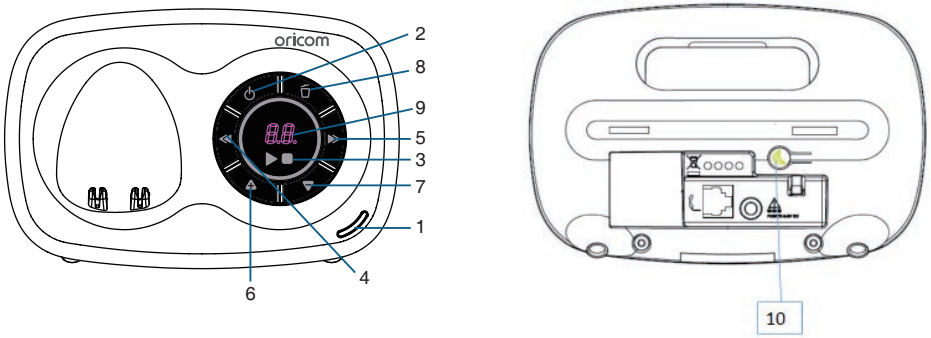
Light flashes when receiving an incoming call, or handset is off cradle during registration.

2. PAGE

Press to page your handset(s). It will ring for approximately 60 seconds.

Press and hold to enter registration mode for 5 seconds

Oricom CARE820-1 Base Station Overview



1. **IN USE LED-BLUE LIGHT**
   Light is steady while the handset is charging, in use, or handset is on cradle during registration.
   Light flashes when receiving an incoming call, or handset is off cradle during registration.
2. **TAM ON/OFF**
   Press to turn on the answering machine.
   Press again to turn off the answering machine.
3. **PLAY / STOP**
   Press to play the message
   Press again to stop message playback
4. **SKIP BACKWARD**
   Press to skip backward to the previous message.
5. **SKIP FORWARD**
   Press to skip the current message and play the next message
6. **VOLUME UP (+)**
   Increase (+) speaker volume during message playback
7. **VOLUME DOWN (-)**
   Decrease (-) speaker volume during message playback
8. **DELETE**
   Press once to delete the message during playback
   Press and hold to delete all the messages
   Note: New voice messages will not be deleted.
9. **7-SEG LED DISPLAY**
   0F-> - When answering machine is OFF.
   -
   -- When answering machine is OFF and no new TAM messages received
   0n-> When answering machine is ON where XX is number of messages in TAM memory.
   XX
   00 Steadily ON: No voice messages in TAM.
   XX Flash: There are XX new voice messages received where XX is from 01 to 59.
   ZZ Steadily ON: There are ZZ old voice messages kept in the TAM memory (no new voice messages).

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XX/FF	Flashing XX alternatively with FF: There are XX new voice messages received where XX is from 01 to 59 and the TAM memory is full.
FF	Flashing FF: TAM memory is full and there are no new messages, only old messages are kept in TAM memory.
- - /XX	Flashing XX alternatively with - -: Time is not set and there are XX new voice messages received where XX is from 01 to 59.
- -	Flashing - -: Time is not set and there are old voice messages kept in the TAM memory only (no new voice messages).
XX	Steadily ON: Playing the current XX incoming message.
A1/A2	Steadily ON: Playing the current outgoing message (OGM) where A1 is the Answer & Record OGM and A2 is the Answer Only OGM.
XX/An	Flashing XX alternatively with An: XX new incoming message is now recording. An denotes that the incoming message recording is in progress.
rA	Flashing: Remote access is in progress.
LX	Steadily ON: Indicates the current volume level where X is from 1 to 8 (non-cyclic).

10. PAGE

Press to page your handset(s). It will ring for approximately 60 seconds.

Press and hold to enter registration mode for 5 seconds

Display Icons and Symbols

The LCD display gives you information on the current status of the telephone.

Symbol ON and steady indicates the handset is within the range of the base.

Symbol is OFF if the handset is out of range or is searching for the base.

Symbol ON and steady indicates a call is in progress.

Symbol flashes when there is an incoming call.

Symbol ON and steady indicates that handsfree is being used.

(For CARE820 model)

Symbol ON and steady indicates when the telephone answering machine (TAM) is turned on.

Symbol flashes when new TAM messages are received.

Symbol ON and steady indicates the ringer is switched off

Symbol ON and steady indicates when an alarm is set.

Symbol flashes when the alarm time set before reaches.

Symbol ON and steady indicates when there are newly received Voice Message Waiting (VMWI) not yet read.

Symbol ON and steady indicates the battery is fully charged.

Internal block symbol flashes when the battery is in final charging stage.

Symbol flashes when low battery power level is detected.

Symbol ON and steady indicates a new call which has not been read in call log.

Off When new call has been read.

Symbol ON and steady indicates audio boost is on (earpiece of handset will be louder)

Symbol ON and steady indicates either Call Block Setting is set to ON or Block Anonymous Setting is set to ON

Hearing Aid Compatibility:

- Special feature which helps to eliminate background noise and interference when you use this telephone with a hearing aid.

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USING YOUR PHONE

Make a Call

Preparatory Dialing
Enter the phone number and press <TALK ON> to dial the number. Press <C> to clear the entry.

Post Dialing
Press < TALK ON> to take the line and enter the phone number.

Call from the phonebook
Press <UP> to access the phonebook and press <UP> or <DOWN> to select the desired phonebook entry. Press < TALK ON> to dial the selected phonebook entry. Alternatively, press <MENU/OK> to access the phonebook to get the desired phonebook entry.

Call from the Call List
Press <MENU/OK>, then press <DOWN> to select **CALL LIST**, press <MENU/OK>, press <UP> or <DOWN> to access the Call List from the main menu. Press <TALK ON> to dial the selected number.

Call from the redial list
Press <DOWN> to access the redial list and press <UP> or <DOWN> to select the desired redial number. Press <TALK ON> to dial the selected number.

Answer a Call

When the phone rings, press <TALK ON> to answer a call.

If the handset is on the charging cradle or the base station and if **AUTO ANSWER** is set to ON:

When the phone rings, pick up the handset to answer a call.

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End a Call

During a call connection, press <TALK OFF> to end the call.

OR

Place the handset on the base station or the charging cradle to end the call.

Adjust Earpiece and Handsfree Volume

There are 5 levels (VOLUME 1 to VOLUME 5) to choose from for earpiece and handsfree volume.

During a call:

Press <UP> or <DOWN> to select volume 1-5. The current setting is shown. When you end the call, the setting will remain at the last selected level.

Redial the last number

You can redial up to 10 of the last numbers called. If you have stored a name in the phonebook to match with the number, the name will be displayed instead. The most recent number will display at the top of the redial list.

Redial a Number from the Redial List

1. In standby mode, press <DOWN> to access the redial list.
2. Press <UP> or <DOWN> to browse the redial list.
3. Press <TALK ON> to dial the selected redial number.

Note: If there are no numbers in the redial list, the display shows "***EMPTY***".

Store a Redial Number into the Phonebook

1. Follow Steps 1 and 2 in "redial a number".
2. Press <MENU/OK> and <UP> or <DOWN> to select **ADD TO PB**.
3. Press <MENU/OK> to enter the name.
4. Press <MENU/OK> to edit the number if necessary.
5. Press <MENU/OK> to browse the melody list, and then press <MENU/OK> to confirm the melody, "ADD TO VIP?" will be shown.
6. Press <MENU/OK> to confirm to save it in VIP list or Press <C> to confirm to save it in Phonebook only.

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Store a Redial Number into the Call Block list

1. Follow Steps 1 and 2 in “redial a number”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **ADD TO BLIST**.
3. Press <MENU/OK> to edit the number if necessary.
4. Press <MENU/OK> to confirm to save it in Call Block List.

Delete a Redial Number

1. Follow Steps 1 and 2 in “redial a number”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE**, press <MENU/OK>, **CONFIRM?** is shown.
3. Press <MENU/OK> to confirm.

Delete the Entire Redial List

1. Follow Steps 1 and 2 in “redial a number”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE ALL**.
3. Press <MENU/OK>, **CONFIRM?** is shown.
4. Press <MENU/OK> to confirm.

Find the Handset

You can locate the handset by pressing <PAGE> on the base station. All the handsets registered to the base will produce the paging tone and “***PAGING***” is displayed on the LCD. You can stop the paging by pressing < TALK ON> / <TALK OFF> / <C>/<OK/MENU> on any handset or <PAGE> on the base again.

Note: If there is an incoming call during paging, the phone will ring with the incoming call instead of paging.

Make an Internal Call

This feature is only applicable when there are at least two registered handsets. It allows you to make internal calls, transfer external calls from one handset to another handset and make conference calls. If the called handset is not answered within 60 seconds, the called handset will stop ringing and the calling handset will return to standby mode.

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Intercom Another Handset

1. In standby mode, press and hold <*> and the registered handsets will display except the calling handset.
2. Enter the desired handset number to intercom with.
3. The called handset rings, press <TALK ON> on the called handset to establish the internal call.

Note:

1. If only two handsets are registered to the base station, press <INT> will call another handset immediately.

Call All Handsets

1. In standby mode, press and hold <*> and the registered handsets will display.
2. Press [UP] or [DOWN] to select registered handset.

Transfer an External Call to another handset

During an external call:

1. Press <MENU/OK> and <UP> or <DOWN> to select **INTERCOM**.
2. Press <MENU/OK> to select the desired handset to intercom with.
3. The external call is put on hold automatically and the called handset rings.
4. Press < TALK ON> on the called handset to establish an internal call.
5. Press < TALK OFF> on the calling handset or put the calling handset on the charging cradle to end the current call with the external party.
6. The external call is transferred to the called handset.

Make a 3-way Conference Call

The conference call feature allows one external call to be shared with two handsets (in intercom).

During an external call:

1. Follow Steps 1 to 4 in “Transfer an External Call to another handset”.
2. Press and hold <*> on the calling handset to establish the conference call.

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SMART CALL BLOCK FUNCTIONS

This telephone is built-in with Smart Call Block feature*. This feature will help you avoid nuisance calls by only allowing some numbers to make your phone ring.

Default setting of Smart Call Block in this telephone is OFF but you can enable it via your phone settings, as explained in the following paragraphs.

**This feature requires a subscription of Caller Line Identification service from your telephone service provider.*

CALL BLOCK OVERVIEW

Setting	Explanations
OFF	Call Block function (Block all call with numbers) is Disabled. This is the default mode.
ON	Call Block function is set to Manual. Numbers registered in the block list will not go through and the phone will ring silently. Numbers can be added to the list while the phone is ringing and/or after a call.
CONTACTS	In this automatic mode, any number not registered to your phonebook will be automatically blocked, you phone will not ring. All calls from contacts registered to your phonebook will proceed normally. When this mode is chosen, **CONTACTS OK** is displayed on LCD in standby mode unless you have unread messages/missed calls.
VIPS	In this second automatic mode, only calls from contacts registered as VIP in your phonebook will go through and ring. Any other number will not ring. When this mode is chosen, **VIPS OK** is displayed on the LCD in standby mode unless you have unread messages/ missed calls.
ANONYM	This extra feature allows you to block calls that do not have a number attached to them (ie private calls, international calls, etc). This option can be enabled in addition to any of the previous four.

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Manual call block mode

Manual call block is the easiest option when starting out. When you choose ON in the call block settings, all calling numbers registered in your blacklist will be blocked. You can add/remove numbers from that list at any time.

How to block an incoming call:

When the phone is ringing and before answering, press . It will terminate the call and offer you the option to register the number to the blacklist in one click.
Then to confirm the registration of this number to the blacklist, press <MENU/OK>.

IMPORTANT: if you don't confirm, the number will not be added to the blacklist and the next call will go through normally.

Enable MANUAL mode

MENU	CALL BLOCK	BLOCK SET.	OFF
			ON
			VIP OK
			CONTACTS OK

Press <MENU/OK>, press <UP> or <DOWN> to select **CALL BLOCK**
Press <MENU/OK>, press <UP> or <DOWN> to select **BLOCK SET.**
Press <MENU/OK>, press <UP> or <DOWN> to select **ON** (manual mode)
OR
In standby mode, press to access **BLOCK SET.** directly.

After you enable this option, the call block icon will be displayed on the LCD.

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Add numbers to Blacklist

In standby mode,

1. Press <C> key, **BLOCK SET.** is displayed, or

*Press <MENU/OK> to press <UP> or <DOWN> to select **CALL BLOCK**, press <MENU/OK> to show **BLOCK SET.***

2. Press <UP> or <DOWN> to select **BLOCKLIST.**
3. Press <MENU/OK>, press <UP> or <DOWN> to select **ADD**, enter number to be blocked, press <MENU/OK> to save.

NOTE: 2 more ways to add incoming and outgoing call numbers in Block list:

1. From incoming call numbers

- Press <MENU/OK>, press <UP> or <DOWN> to select **CALL LIST.**
- Press <MENU/OK>, press <UP> or <DOWN> to select call list entry.
- Press <MENU/OK>, press <UP> or <DOWN> to select to **ADD to BLIST.**
- Press <MENU/OK> to show selected number, press <MENU/OK> to save to Block list.

2. From outgoing call numbers

- Press <DOWN>, press <UP> or <DOWN> to select redial list entry.
- Press <MENU/OK>, press <UP> or <DOWN> to select to **ADD to BLIST.**
- Press <MENU/OK> to show selected number, press <MENU/OK> to save to Block list.

Edit numbers in Blacklist

In standby mode,

1. Repeat step 1 and 2 in “Add numbers to Blacklist”.
2. Press <MENU/OK>, press <UP> or <DOWN> to select **EDIT**, press <UP> or <DOWN> to select number to be edited, press <MENU/OK> to edit, and then press <MENU/OK> to save.

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Delete numbers in Blacklist

1. Delete a number from blacklist

In standby mode,

1) Repeat step 1 and 2 in “Add numbers to Blacklist”.
2) Press <MENU/OK>, press <UP> or <DOWN> to select **DELETE**, press <UP> or <DOWN> to select number to be deleted, press <MENU/OK>, **CONFIRM?** is shown, and then press <MENU/OK> to confirm.

2. Delete all numbers from blacklist

In standby mode,

1) Repeat step 1 and 2 in “Add numbers to Blacklist”.
2) Press <MENU/OK>, press <UP> or <DOWN> to select **DELETE ALL**, press <MENU/OK>, **CONFIRM?** is shown, and then press <MENU/OK> to confirm.

Automatic call block mode

VIPs only

In this restrictive automatic mode, only calls from numbers registered as VIP in your phonebook will go through and make your phone ring.

MENU	CALL BLOCK	BLOCK SET.	OFF
			ON
			VIP OK
			CONTACTS OK

Press <MENU/OK>, press <UP> or <DOWN> to select **CALL BLOCK**

Press <MENU/OK>, press <UP> or <DOWN> to select **BLOCK SET**

Press <MENU/OK>, press <UP> or <DOWN> to select **VIP OK** (Automatic mode)

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Contacts only

In this broad automatic mode, only calls from contacts registered in your phonebook (normal and VIP) will go through and make your phone ring.

MENU	**CALL BLOCK**	**BLOCK SET.**	**OFF**
			ON
			VIP OK
			CONTACTS OK

Press <MENU/OK>, press <UP> or <DOWN> to select **CALL BLOCK**

Press <MENU/OK>, press <UP> or <DOWN> to select **BLOCK SET**

Press <MENU/OK>, press <UP> or <DOWN> to select **CONTACTS OK** (Automatic mode)

Anonymous call block mode

This feature allows you to block numbers that do not display a number on your phone. It can be enabled or disabled independently from the previous call block modes.

MENU	**CALL BLOCK**	**BLOCK ANONYM**	**PRIVATE**
			ALL
			OFF

Press <MENU/OK>, press <UP> or <DOWN> to select **CALL BLOCK**

Press <MENU/OK>, press <UP> or <DOWN> to select **BLOCK ANONYM**

Press <MENU/OK>, press <UP> or <DOWN> to select one of the options

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Block Private Calls

This mode will block incoming calls that have been purposely kept their numbers private from you.

In standby mode,

1. Press <C> key, **BLOCK SET**. is displayed, or

*Press <MENU/OK> to press <UP> or <DOWN> to select **CALL BLOCK**, press <MENU/OK> to show **BLOCK SET.***

2. Press <UP> or <DOWN> to select **BLOCK ANONYM.**
3. Press <MENU/OK>, press <UP> or <DOWN> to select **PRIVATE**, press <MENU/OK> to confirm.
4. will be displayed on the lower side of LCD.

Block All Anonymous Calls

This mode will block all incoming anonymous calls, including private calls, international calls, pay phone and other out-of-area calls.

In standby mode,

1. Repeat step 1 and 2 in Section 5.3.1.
2. Press <MENU/OK>, press <UP> or <DOWN> to select **ALL**, press <MENU/OK> to confirm.
3. will be displayed on the lower side of LCD.

Set Block Anonymous Calls OFF

In standby mode,

1. 1. Repeat step 1 and 2 in Section 5.3.1.
2. Press <MENU/OK>, press <UP> or <DOWN> to select **OFF**, press <MENU/OK> to confirm.
3. will only disappear from the LCD if the regular call block (see 5.1. and 5.2.) is also set to OFF.

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PRIVATE PHONEBOOK

Your phone can store up to 100 private phonebook entries with names and numbers. Each phonebook entry can have a maximum of 24 digits for the phone number and 12 characters for the name. You can also select different ringtones for your phonebook entries.

Add a New Phonebook Entry

In standby:

1. Press <UP> to access the phonebook.

OR

Press <MENU/OK> and <UP> or <DOWN> to select **PHONEBOOK** main menu item and then press <MENU/OK> to access the phonebook.

2. Press <MENU/OK> to select **ADD**.
3. Press <MENU/OK> to enter the name.
4. Press <MENU/OK> to enter the number.
5. Press <MENU/OK> and <UP> or <DOWN> to select the desired ringtone for your phonebook entry.
6. Press <MENU/OK> to confirm the melody, "**ADD TO VIP**?" will be shown.
7. Press <MENU/OK> to confirm to save it in VIP list or Press <C> to confirm to save it in Phonebook only.

Note: * appears in the end of name of VIP entry.

Search a Phonebook Entry

In standby:

1. Press <UP> to access the phonebook.
2. Enter the first character of the name by multi-tap.

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View a Phonebook Entry

In standby:

1. Press <UP> to access the phonebook.
2. Press <UP> or <DOWN> to select the desired phonebook entry.
3. Press <MENU/OK> and <UP> or <DOWN> to select **VIEW**.
4. Press <MENU/OK> and <UP> or <DOWN> to review the number and melody of the selected phonebook entry.

Edit a Phonebook Entry

In standby:

1. Press <UP> to access the phonebook.
2. Press <UP> or <DOWN> to select the desired phonebook entry.
3. Press <MENU/OK> and <UP> or <DOWN> to select **EDIT**.
4. Press <MENU/OK> and the current contents of the selected phonebook entry displays.
5. Edit the name and press <MENU/OK>.
6. Edit the number and press <MENU/OK>
7. Press <UP> or <DOWN> to select the ringtone and press <MENU/OK> to confirm, "**ADD TO VIP**?" will be shown.
8. Press <MENU/OK> to confirm to save it in VIP list or Press <C> to confirm to save it in Phonebook only.

Delete a Phonebook Entry

In standby:

1. Press <UP> to access the phonebook.
2. Press <UP> or <DOWN> to select the desired phonebook entry.
3. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE**, press <MENU/OK>, **CONFIRM?** is shown.
4. Press <MENU/OK> to confirm.

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Delete the Entire Private Phonebook

In standby:

1. Press <PHONEBOOK> to access the phonebook.
2. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE ALL**.
3. Press <MENU/OK>, **CONFIRM?** is shown.
4. Press <MENU/OK> to re-confirm.

Check the Phonebook Usage

You can check how many entries are in your phonebook.

1. Press <UP> to access the phonebook.
2. Press <MENU/OK> and <UP> or <DOWN> to select **PB STATUS**.
3. Press <MENU/OK> to confirm.

Note: VIP entry is shared with phonebook.

CALLER DISPLAY (NETWORK DEPENDENT)

This feature is available if you have subscribed the Caller Line Identification service with your telephone service provider. Your phone can store up to 50 received calls with date/time information in the Call List.

If the caller number is disabled to send caller information, "**WITHHELD**" will be displayed.

In standby, if three unanswered calls are received, "**3 NEW CALLS**" will be displayed.

View the Call List

All received calls are saved in Call List with the latest call at the top of the list. When the call list is full, the oldest call will be replaced by a new call. Missed calls are shown as flashing at the top of the display.

1. Press <MENU/OK> and <UP> or <DOWN> to select **CALL LIST**.
2. Press <UP> or <DOWN> to select the desired entry.

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Store a Call List Number into the Phonebook

1. Follow Steps 1 and 2 in “View the call list”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **ADD TO PB**.
3. Press <MENU/OK> to enter the name.
4. Press <MENU/OK>, the selected call list number is displayed.
5. Edit the number if necessary.
6. Press <MENU/OK> and <UP> or <DOWN> to select the melody. “**ADD TO VIP?**” will be shown.
7. Press <MENU/OK> to confirm to save in VIP list or Press <C> to confirm to save in Phonebook only.

Store a Redial Number into the Call Block list

1. Follow Steps 1 and 2 in “View the call list”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **ADD TO BLIST**.
3. Press <MENU/OK> to edit the number if necessary.
4. Press <MENU/OK> to confirm to save it in Call Block List.

Delete an entry in the Call List

1. Follow Steps 1 and 2 in “View the call list”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE**, press <MENU/OK>, **CONFIRM?** is shown.
3. Press <MENU/OK> to confirm.

Delete the entire Call List

1. Follow Steps 1 and 2 in “View the call list”.
2. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE ALL**, press <MENU/OK>, **CONFIRM?** is shown.
3. Press <MENU/OK> to confirm.

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Voice Mail (Network Dependent)

Voice Mail Waiting Indication (VMWI) is an indication given to you when a new voice mail message is waiting on the telephone service provider. This feature is available if you have subscribed to the voicemail service from your telephone service provider.

Access Voice Mail Messages

will display and the VMWI entry is stored in the Call List when you have new message in your voice mailbox.

1. Press <MENU/OK> and <UP> or <DOWN> to select **CALL LIST**.
2. Press <UP> or <DOWN> to select the desired VMWI entry.
3. Press < TALK ON> to dial to the voice mail server, or dial voicemail number provided from the telephone service provider.

Delete VMWI Entries

To delete a single VMWI entry from the call list:

1. Press <MENU/OK> and <UP> or <DOWN> to select **CALL LIST**.
2. Press <UP> or <DOWN> to select the desired VMWI entry.
3. Press <MENU/OK> and <UP> or <DOWN> to select **DELETE**.
4. Press <MENU/OK> to confirm.

PHONE SETTINGS

Your phone comes with a selection of settings that you can change to personalize your phone the way you like it to work.

Base settings

Set the Base Ringer Melody (for CARE820)

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **BS RINGER**.
3. Press <MENU/OK> then <UP> or <DOWN> to select the desired ringer melody (a total of 5 melodies for your selection)

Note: The respective ringer melody will be played while browsing the melody list.

4. Press <MENU/OK> to confirm.

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Set the Ringer Volume (for CARE820)

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **RING VOLUME**.
3. Press <MENU/OK> then <UP> or <DOWN> to select the desired ringer volume (a total of 6 ringer volume levels including **OFF**).

Note: The respective ringer volume will be played during your selection.

4. Press <MENU/OK> to confirm.

De-register a Handset

You need to to enter the 4-digit PIN in order to de-register a handset from the base station. (default PIN is 0000)

Note: You cannot de-register the handset that you are currently using.

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **DELETE HS**.
3. Press <MENU/OK> you are then requested to enter the 4-digit system PIN.
4. Enter the 4-digit system PIN.
5. Press <MENU/OK>, a list of registered handsets is displayed.
6. Press <UP> or <DOWN> to select one of the handsets that you want to de-register.
7. Press <MENU/OK> to confirm.

Change the Flash Time

The flash time setting is country dependent. Please contact your local telephone service provider for the correct settings.

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **FLASH TIME**.
3. Press <MENU/OK> then <UP> or <DOWN> to select your desired flash time (**SHORT, MEDIUM, LONG**).
4. Press <MENU/OK> to confirm.

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Change the System PIN Code

The default system PIN code is 0000.

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **CHANGE PIN**.
3. Press <MENU/OK>, you are then requested to enter the 4-digit system PIN.
4. Enter the old system PIN.
5. Press <MENU/OK> and enter the new system PIN.
6. Press <MENU/OK> and enter the new system PIN again.

NZ Setting

1. Press <MENU/OK> then <UP> or <DOWN> to select **BS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **NZ**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **ON** or **OFF**.
4. Press <MENU/OK> to confirm.

Remark: when set to ON, the New Zealand area code management is enabled.

Handset Settings

Set the Ringer Melody for Internal Calls or External Calls

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **RING SETUP**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **INT RING** or **EXT RING**
4. Press <MENU/OK> then <UP> or <DOWN> to select the desired ringer melody (a total of 10 melodies for your selection) for internal calls.
5. Press <MENU/OK> to confirm.

Set the Ringer Volume

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **RING SETUP**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **RING VOLUME**.

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4. Press <MENU/OK> then <UP> or <DOWN> to select the desired ringer volume (a total of 6 ringer volume levels including **OFF**).

Note: The respective ringer volume will be played during your selection.

If **OFF** is selected, <Ringer Off> icon will display.

5. Press <MENU/OK> to confirm.

Set Alert Tones

A single beep is emitted when you press a key. You can turn on or off the key tone. You can also turn on the alert tones when low battery and out of range are detected. Low battery tone will sound when phone is in use to alert you that you need to charge up your battery.

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TONE SETUP**.
3. Press <MENU/OK> and <UP> or <DOWN> to select **KEY TONE** / **BATTERY TONE** / **OUT OF RANGE**.
4. Press <MENU/OK> then <UP> or <DOWN> to turn on or off these tones.
5. Press <MENU/OK> to confirm.

Rename the Handset

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **RENAME HS**.
3. Press <MENU/OK> then enter the name of your handset.
4. Press <MENU/OK> to confirm.

Set the Auto Answer

If you turn on Auto Answer, you can pick up the call from the cradle to answer a call without needing to press any key.

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **AUTO ANSWER**.
3. Press <MENU/OK> then <UP> or <DOWN> to turn on or off the auto answer feature.
4. Press <MENU/OK> to confirm.

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Set the Speed Dial

You can set the speed dial keys (M1, M2, key 1, 2, 3) on the handset. After it is set, you can press M1 or M2 key or press and hold the related speed dial key (key 1, 2, 3) to dial the stored number directly.

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **DIRECT MEM**.
3. Press <MENU/OK>, then press the memory key M1/M2/<**KEY** 1>/ < **KEY** 2>/< **KEY** 3>.
4. Press <MENU/OK> to enter or edit number.
5. Press <MENU/OK> to save.

Date and Time Settings

Change the Date Format

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**
2. Press <MENU/OK> then <UP> or <DOWN> to select **DATE & TIME**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **DATE FORMAT**.
4. Press <MENU/OK> then <UP> or <DOWN> to select date format (**DD-MM-YY** or **MM-DD-YY**).
5. Press <MENU/OK> to confirm.

Change the Time Format

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**
2. Press <MENU/OK> then <UP> or <DOWN> to select **DATE & TIME**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **TIME FORMAT**.
4. Press <MENU/OK> then <UP> or <DOWN> to select time format (**12 HR** or **24 HR**).
5. Press <MENU/OK> to confirm.

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Set the Date and Time

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**
2. Press <MENU/OK> then <UP> or <DOWN> to select **DATE & TIME**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **SET TIME**.
4. Press <MENU/OK> to enter the time information.
5. Press <MENU/OK> to enter the date information.
6. Press <MENU/OK> to confirm.

Alarm Settings

You can use this phone to set an alarm clock. When an alarm is set, the <ALARM Icon> displays on the LCD. When the alarm time is reached, the <ALARM icon> and "***ALARM ON***" flash on the LCD ringing with the alarm melody for a duration of 30 seconds. You can press any key to disable the alarm. If snooze function is activated, the alarm will sound again at the end of the snooze period of seven minutes.

Note: The alarm volume level is the same as the settings of the handset ringer volume. If the handset ringer is set to **OFF**, the alarm still sounds at **VOLUME 1** level.

Turn on/off the Alarm

1. Press <MENU/OK> then <UP> or <DOWN> to select **HS SETTINGS**
2. Press <MENU/OK> then <UP> or <DOWN> to select **ALARM**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **ON/OFF**.
4. Press <MENU/OK> to confirm.

Note: If **ON** is selected, you will be asked to set the alarm time.

1. Enter the alarm time.
2. Press <MENU/OK> to set the snooze function.
3. Press <MENU/OK> then <UP> or <DOWN> to select **ON** or **OFF**.
4. Press <MENU/OK> to confirm.

Registration

Your handset and base station is pre-registered. Up to 4 handsets can be registered to a single base station. For new handset, registration is required before use:

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1. Press and hold <PAGE> on the base station for about five seconds, the base station enters registration mode.
2. Press <MENU/OK> then <UP> or <DOWN> to select **REGISTRATION**.
3. Press <MENU/OK> and select the destination base you would like to register to.
4. Press <MENU/OK>, you are requested to enter the 4-digit system PIN.
5. Enter the 4-digit system PIN.
6. Press <MENU/OK> to confirm.

If the handset registration is successful, you will hear a confirmation tone and the <antenna icon> of the handset will stop flashing. The handset will automatically be allocated the next available handset number.

Reset Your Phone

You can reset your phone to the default settings. After reset, all personal settings and call list entries will be deleted, but your phonebook and Call block list remain unchanged.

1. Press <MENU/OK> then <UP> or <DOWN> to select **DEFAULT**.
2. Press <MENU/OK> then you are requested to enter the 4-digit system PIN.
3. Enter the 4-digit system PIN.
4. Press <MENU/OK> to confirm.
5. Press <MENU/OK> to re-confirm.

Power Fail Back up

Please Note: This will not work if connected to the NBN or via an ATA. It will only work when connected to a battery backed system.

Let you make calls during a mains power interruption with your cordless phone. This power fail back-up function should work within first 2 to 3 hours* of mains power interruption.

During a mains power interruption, you put your cordless handset onto the base unit, so you can make calls even when the power is out.

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Notes:

*: the period of power fail back-up for basic call operation depends on the nearby environment, battery level and phone settings.

If the registered handset(s) is out of the base unit , it will display "**PUT ON BS**" when mains power interruption occurs. Place the handset with sufficient battery power (not lower than) onto the main base unit to activate Power Fail Back-Up and start up the base.

If handset is already on the main base unit it will automatically activate the Power Fail Back-Up mode and start up the base until handset shows "**POWERING**".

Make a call using Power Fail Back-Up mode through Handset only

Once the handset is placed onto the main base unit, enter the telephone number, and then press . The speakerphone will be turned on automatically and call is made.

Answer a call using Power Fail Back-Up mode

Please Note: This will not work if connected to the NBN or via an ATA.

It will only work when connected to a battery backed system.

1. When the phone rings, keep the handset on the main base unit and press to answer the call. The speakerphone of the handset will be turned on automatically and call is answered.
2. To end the call, press .

- Power Fail Back-Up mode will not work if the handset battery power is not sufficient.
- Do not pick up the power supplying handset from base when Power Fail Back-Up mode is activated.
- In power failure back-up mode, **some functions including answering machine and call blocking will not operate.**
- If there is more than one handset registered to the base, 1 of the handsets should be put on the main base unitand you can use the other handset(s) to make calls like normal.

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ANSWERING MACHINE (FOR CARE820 ONLY)

Your phone includes a telephone answering machine that records unanswered calls when it is on. The LED message counter (two digits seven segment display) on the base will show the number of the messages when the answering machine is on. The answering machine can store up to 59 messages within the maximum recording time of approximately 14 minutes. As well as recording incoming messages, you can record memos for other users of your phone. If the answering machine memory is full, the Handset will display TAM FULL and the handset name alternatively in standby.

Turn On/Off the Answering Machine

You can turn on or off the answering machine through the base or handset.

Through the Base:

1. Press <TAM ON/OFF> on the base station.

- If answering machine is set to ON, <TAM ON icon> displays on the handset LCD and the 7-seg LED on the base station will display the number of incoming messages.
- If answering machine is set to OFF, <TAM ON icon> will disappear from the handset LCD and the 7-seg LED on the base station will display - -.

Through the Handset:

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM ON/OFF.**
3. Press <MENU/OK> then <UP> or <DOWN> to select **ON or OFF**.
4. Press <MENU/OK> to confirm.

Listen to the Messages in the Answering Machine

When new messages are recorded on the answering machine, <TAM Icon> flashes on the handset display and the message counter on base flashes with the number of new messages in the answering machine until all the new messages are played.

Listen to new messages through the Base:

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1. 1. Press <PLAY> on the base station.
2. 2. The new messages are played from the loudspeaker on the base station in the sequence they are recorded.
3. 3. Press <+> or <-> to increase or decrease the volume during message playback respectively.

Listen to new messages through the Handset:

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **MSG PLAYBACK**.
3. Press <MENU/OK> to start message playback, the screen displays the date and time information of the message received.
4. During message playback, press <UP> or <DOWN> to increase or decrease the message playback volume.
5. Press <MENU/OK> to select **STOP**, **FORWARD**, **PREVIOUS**, **DELETE** to perform the following functions during message playback.
   STOP: Stop the current message playback and return to the ANS. MACHINE menu.
   FORWARD: Skip to play the next message. The date and time information of the next message will display if another message is present.
   PREVIOUS: Select to repeat playing the current message from the beginning. The date and time information of the current message will display.
   DELETE: Delete the current message, the next message will be played.

Note: Alternatively, you can use the following shortcut keys to control different operations during message playback.
Press <Key 5> to stop message playback.
Press <Key 4> to repeat playing the current message from the beginning. Press <Key 4> twice to return to previous message.
Press <Key 6> to play next message.
Press <Key 2> to delete the current message.

6. Press <MENU/OK> to confirm.

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Delete All Messages in the Answering Machine

Delete all messages through the Base:

In standby:

1. Press and hold <DELETE> on the base station.
2. All the old messages will be deleted.

Delete all messages through the Handset:

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **DELETE ALL**.
3. Press <MENU/OK> to confirm.
4. Press <MENU/OK> to delete all old messages.

Record Memo

You can record memo messages for another user.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **MEMO**.
3. Press <MENU/OK> to start memo recording, "***RECORDING***" is displayed.
4. Press <MENU/OK> to stop memo recording and save the memo.

OR

5. Press <C> to stop memo recording without saving and return back to **ANS. MACHINE** menu.

Answering Machine Settings

Set the Answer Mode

By default, the answering machine is set in **ANS & REC** mode which allows callers to leave a message. This mode can be changed to **ANSWER ONLY** which does not allow callers to leave a message. In that case, your callers will be prompted to call back later.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.

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2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **ANSWER MODE**.
4. Press <MENU/OK> then <UP> or <DOWN> to select **ANS & REC** or **ANSWER ONLY**.
5. Press <MENU/OK> to confirm.

Record Your Own Outgoing Message (OGM)

You can record your own OGM for **ANS & REC** mode or **ANSWER ONLY** mode. When you record your own OGM, it will be used when the answering machine answers the call. If your personalized OGM is deleted, the preset OGM will be restored automatically.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **OGM SETTINGS**.
4. Press <MENU/OK> then <UP> or <DOWN> to select **ANS & REC** or **ANSWER ONLY**.
5. Press <MENU/OK> then <UP> or <DOWN> to select **RECORD MESS**.
6. Press <MENU/OK> to start recording your personalized OGM and "***RECORDING***" is displayed on the screen.
7. Press <MENU/OK> to stop and save your personalized OGM. Your newly saved OGM will playback automatically. Alternatively, press <BACK> to return to previous screen without saving the personalized OGM.

Playback and Delete the Outgoing Message (OGM)

You can playback your own personalized OGM or the pre-set OGM for **ANS & REC** mode or **ANSWER ONLY** mode and choose to delete your personalized OGM during playback and record a new one whenever you want. Please note that pre-set OGM cannot be deleted.

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1. Playback the OGM

1) Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2) Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3) Press <MENU/OK> then <UP> or <DOWN> to select **OGM SETTINGS**.
4) Press <MENU/OK> then <UP> or <DOWN> to select **ANS & REC or ANSWER ONLY**.
5) Press <MENU/OK> then <UP> or <DOWN> to select **PLAYBACK**.
6) Press <MENU/OK> to playback your personalized OGM (if you have recorded a personalized OGM before) and "***PLAYING OGM***" is displayed on the screen.
7) Press <MENU/OK> to stop the OGM playback and return to the previous menu.

Note: If a personalized OGM is not recorded before, the pre-set OGM will be played.

2. Delete the Personalized OGM

1) Repeat Steps in "Playback the OGM".
2) Press <C> to delete your personalized OGM and return to previous menu, the pre-set OGM is restored automatically.

Note: If pre-set OGM is playing, you are not allowed to delete the pre-set OGM and thus <C icon> will not display. Only <OK icon> will display.

Set the Answer Delay

You can set the number of rings before the answering machine answers and starts playing your OGM. You can set the answering machine to answer after two to eight rings or **TOLL SAVER**.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.

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3. Press <MENU/OK> then <UP> or <DOWN> to select **ANSWER DELAY (Available options: 2 RINGS, 4 RINGS, 6 RINGS, 8 RINGS or TOLL SAVER)**.
4. Press <MENU/OK> then <UP> or <DOWN> to select the answer delay.
5. Press <MENU/OK> to confirm.

Set the Recording Time of Incoming Message

You can set the maximum length of the recording time of the incoming messages.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **RECORD TIME (Available options: 60S, 120S, 180S, or UNLIMITED)**.
4. Press <MENU/OK> then <UP> or <DOWN> to select the recording time.
5. Press <MENU/OK> to confirm.

Turn On or Off the Base Screening

You can select to turn on or off call screening on base through the TAM SETTINGS menu on your handset.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **BS SCREENING**.
4. Press <MENU/OK> then <UP> or <DOWN> to select **ON** or **OFF**.
5. Press <MENU/OK> to confirm.

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Change the Compression Rate

Three different compression rates (**HIGH**, **MID** and **LOW**) are provided for you to select different quality levels of recording incoming message. The lower the compression rate, the higher the recording quality level attained.

1. Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2. Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3. Press <MENU/OK> then <UP> or <DOWN> to select **COMPRESSION**.
4. Press <MENU/OK> then <UP> or <DOWN> to select your desired compression rate.
5. Press <MENU/OK> to confirm.

Activate Remote Access

Your phone lets you check your messages, or otherwise operate your answering machine, by calling the answering machine when you are away from home by entering a 4-digit remote access PIN on a tone-dialing phone.

1. Change the 4-Digit Remote Access PIN

1) Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2) Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3) Press <MENU/OK> then <UP> or <DOWN> to select **CHANGE PIN**.
4) Press <MENU/OK> to enter the Old PIN. (Default Remote Access PIN is 0000).
5) Press <MENU/OK> to enter the New PIN.
6) Press <MENU/OK> to enter the New PIN again.
7) Press <MENU/OK> to reconfirm.

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2. Activate or Deactivate the Remote Access

1) Press <MENU/OK> then <UP> or <DOWN> to select **ANS. MACHINE**.
2) Press <MENU/OK> then <UP> or <DOWN> to select **TAM SETTINGS**.
3) Press <MENU/OK> then <UP> or <DOWN> to select **REMOTE ACC**.
4) Press <MENU/OK> then <UP> or <DOWN> to select **ON** or **OFF** remote access.
5) Press <MENU/OK> to confirm.

3. Access Your Answering Machine Remotely

You can ring your **CARE820** from another tone-dialing phone to switch on or off the answering machine and listen to your messages remotely.

1. Place a call from a tone-dialing phone to your **CARE820**.
2. When the answering machine answers the calls and starts playing the OGM, press <KEY *>.

Note: Enter the * while OGM is still playing and proceed with the following in order to access the answering machine remotely.

3. Enter the 4-digit Remote Access PIN.
4. Press the following keys to carry out your desired function.

Keys	Functions	
	While message is playing	**While message is not playing**
2	Delete the current message playback	
4	Repeat playing the current message from the beginning. Press twice to select the previous message.	
5	Stop the current message playback	Play the message
6	Play the next message	
7		Turn on the answering machine
9		Turn off the answering machine

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Note: If your answering machine is switched off, the phone will answer the call after 10 rings. You can press <*> and then enter the 4-digit remote access PIN (Default Remote Access PIN is 0000) to activate the remote access feature.

4. Call Screening

When the answering machine is set to ON and there is an incoming message, the base will start call screening automatically after the preset numbers of rings of answer delay.

At any time if you want to pick up the call, you can press < TALK ON> on the handset and the message recording will be stopped automatically. If the answering machine is in the process of recording, the message already stored will be saved.

TROUBLESHOOTING

If you have difficulty with your phone, please try the suggestions listed below.

Problem	Cause	Solutions
No dialing tone when pressing <TALK ON> key	a. The connection cord of the base station may not be plugged in. b. The adaptor cord may not be plugged in correctly in the base station. c. The line may be busy.	a. Check the connections. Unplug and plug back in the mains. Check that the telephone line cord has been plugged into the base station and the phone socket. b. Check the base station and mains plugs are connected correctly. (remove and plug-in). c. Wait until the line is unoccupied.
When connected to a PBX, no and/or wrong connection after dialing.	Dialing prefix is needed.	Insert the dialing prefix.

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"***OUT OF RANGE***" is displayed.	a. Base station may be out of range. b. Base station may not be connected to mains.	a. Reduce the range. b. Connect base station to mains.
The call does not work.	Service may not be activated or wrong operation or wrong setting	Check your Subscription with network
No display.	Empty battery	Recharge battery
Incoming calls are blocked (if you did not intend to enable Call Block function)	a. Check if BLOCK SET. is set to VIP OK or CONTACTS OK? b. Check if BLOCK SET. is set to ON and the incoming call in blacklist?	a.If so, set BLOCK SET. to OFF. b.If so, clear number from Blocklist.
Answering Machine		
The unit does not record new messages.	The answering machine may be turned off.	Turn on answering machine.
The caller cannot leave a message.	a. The answering machine may be turned off. b. Message memory may be full.	a. Turn on the answering machine. b. Erase unnecessary messages.
I cannot operate the answering machine remotely.	a. You may be entering the wrong remote access code. b. You may be pressing the dial keys too quickly. c. The answering machine may be turned off. d. You may be using a pulse telephone.	a. If you forget the remote access code, reset to the default settings. b. Press each key firmly. c. Turn on the answering machine. d. Try again using a touch tone phone.

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While recording an outgoing message or listening to messages, the unit rings and recording stops.	Probably a call is being received.	Answer the incoming call and try again to record your outgoing message later.

Please contact the technical support of the telephone service provider for further information.

Appendix: Registration of CARE620HS Additional Handset

Package contents

The package contains the following:

Oricom CARE620HS Pack Contents

- 1 x Additional Handset
- 1 x Charging Base Station
- 1 x AC adaptor
- 2 x Rechargeable Batteries

Connecting your phone:

- Connect AC adptor to the base station and the mains power.
- Insert batteries in handset, place handset on base station for charging.

Before using your phone for the first time, charge batteries continuously for 16 hours.

Only use plug adaptor supplied with the unit and rechargeable batteries with your phone.

Registration:

1. Make sure the handset is out of the base station and shows **REGISTER** before you begin registration.
2. Press and hold on the back side of telephone base of CARE620 or CARE820 in standby mode for around 5 seconds until the base LED is flashing.

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3. Press [OK] on handset for registration.
4. Input pin code (default 0000 which should be same as base unit), press [OK], the handset will display **PLEASE WAIT**.

   It takes max. 90 seconds to complete the registration process.
5. When registration completes, the handset will emit confirmation beep, and the base LED will be off.

   If registration fails, the handset displays **REGISTER**, and emit error beeps.

   Pls. repeat the above procedure.

Note: Oricom CARE620-1 and CARE820 can support a maximum 4 cordless handsets including main handset.

Maintenance and Guarantee

Maintenance

- Please clean your equipment's surfaces with a soft, fluff-free cloth.
- Never use cleaning agents or solvents.

Customer Support

If you have any problems setting up or using this product you will find useful tips and information in the Troubleshooting section of this user guide as well as "Frequently Asked Questions" on our website www.oricom.com.au.

If you have further questions about using the product after reviewing the resources above or would like to purchase replacement parts or accessories please call our Customer Support Team.

Important

Please retain your purchase receipt and attach to the back page of this user guide as you will need to produce this if warranty service is required.

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Express Warranty (Australia)

This Express Warranty is provided by Oricom International Pty Ltd ABN 46 086116 369, Unit 1, 4 Sovereign Place, South Windsor NSW 2756, herein after referred to as “Oricom”. Oricom products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. Oricom warrants that the product is free from defects in materials or workmanship during the Express Warranty Period. This Express Warranty does not extend to any product from which the serial number has been removed or was purchased outside of Australia. Nothing in this Express Warranty excludes, restricts or modifies any condition, warranty, guarantee, implied term, right or remedy pursuant to the Australian Consumer Law and which may not be so excluded, restricted or modified. For such conditions, terms, guarantees and warranties that cannot be excluded, restricted or modified, Oricom limits the remedies available to extent permitted in the relevant legislation. Except with respect to rechargeable battery cells and rechargeable battery packs (if supplied), the Express Warranty Period will be 12 months from the date of purchase of the product evidenced by your dated sales receipt. You are required to provide proof of purchase as a condition of receiving Express Warranty services. Rechargeable battery cells and rechargeable battery packs (if supplied) with this product are covered under this warranty for a period of 6 months. You are entitled to a replacement product or repair of the product at our discretion according to the terms and conditions of this document if your product is found to be faulty within the Express Warranty Period. This Express Warranty extends to the original purchaser only and is not transferable. Products distributed by Oricom are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Express Warranty Period of the

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Oricom branded product in which they are installed, whichever is longer. During the Express Warranty Period, Oricom will where possible repair and if not replace the faulty productor part thereof. All component parts removed under this Express Warranty become the property of Oricom. In the unlikely event that your Oricom product has a recurring failure, Oricom may always, subject to the Competition and Consumer Act 2010, at its discretion, elect to provide you with a replacement product of its choosing that is at least equivalent to your product in performance. No change to the conditions of this Express Warranty is valid unless it is made in writing and signed by an authorised representative of Oricom. Oricom will not be liable under this Express Warranty, and to the extent permitted by law will not be liable for any defect, loss, damage or injury arising out of or in connection with a:

1. **failure by you to adhere to the warnings and follow the instructions set out in this user guide for the proper installation and use of the product;**
2. **wilful misconduct or deliberate misuse by you of the product;**
3. **any external cause beyond our control, including but not limited to power failure, lightning or over voltage; or**
4. **modification to the product or services carried out on the product by anyone other than Oricom or Oricom's authorised service provider.**

How to make a claim under your Express Warranty in Australia

Oricom has a simple warranty process for you to follow:

- Please call or email our Customer Support Team, 02 4574 8888 or support@oricom.com.au.
- A Customer Support Team member will verify after troubleshooting with you if your product qualifies under warranty. If so, they will give you a Product Return Authorisation number.
- We will then email or fax a Return Authorisation form and a Repair Notice (if necessary), together with instructions on how to return the goods for warranty service.

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Please note that if a Customer Support Team member advises that your product does not qualify for return, this warranty does not apply to your product. Products that are authorised to be returned to Oricom in Australia must include all of the following:

- A completed Return Authorisation form
- A copy of your Proof of Purchase (please keep your original copy)
- The faulty product, including all accessories.

Send the approved returns to:

Oricom International Pty Ltd
Locked Bag 658
South Windsor NSW 2756 Australia

Please note that this Express Warranty excludes expenses incurred by you in returning any faulty product to us. You must arrange and pay any expenses incurred (including postage, delivery, freight, transportation or insurance of the product) to return the faulty product to us, however, we will arrange delivery of the repaired or replaced faulty product to you.

Important Information

Repair Notice

Please be aware that the repair of your goods may result in the loss of any user-generated data (such as stored telephone numbers, text messages and contact information). Please ensure that you have made a copy of any data saved on your goods before sending for repair. Please also be aware that goods presented for repair may be replaced by refurbished goods or parts of the same type rather than being repaired.

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ORICOM CUSTOMER SUPPORT

Oricom have a trained and dedicated team of Customer Support Representatives, each with the knowledge and resources to assist in answering your questions quickly and efficiently.

Oricom Support - Australia

For all product enquiries, troubleshooting or to discuss the range of Oricom products, feel free to contact Oricom or visit our website for answers to frequently asked questions.

02 4574 8888

Monday - Friday 8am – 6pm AEST

Email: support@oricom.com.au

www.oricom.com.au

Oricom Support - New Zealand

0800 674 266

Monday - Friday 10am - 8pm NZST

Email: support@oricom.co.nz

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